



Winter Weather Collection Reminders

If collection on your road is not performed due to icy or impassable conditions, hold onto your bags until the next collection day. Drivers will allow up to twice the allowable amount when they return for those bags in two weeks time. You may also bring your material to the Balefill Facility for disposal between the hours of 8 a.m. Monday through Friday and 8 a.m. to 12 p.m. on Saturdays.

In the event of a severe storm and collection is cancelled throughout the County, collection will be scheduled for the following Saturday. Residents will be informed by public service announcements on local radio stations if such an event arises.

Collection times may vary throughout the winter season due to poor road conditions. Please be patient. It usually just means that materials will be collected later in the day than usual.

If you have any questions regarding collection on stormy days, feel free to phone the Helpline at 895-4777 for more information.

We appreciate your understanding and patience during the winter months!

Winter Composting Reminders

When the mercury drops, it usually causes issues with green cart collection. Drivers performing the collection make every effort to dump and collect the contents of your green cart. However, if your organics have turned into a large blob of frozen organics stuck to your cart, it may not always be possible to get the contents out. If this happens to you, please be patient and wait until the next organics collection day.

To help prevent having a frozen green cart, try lining the bottom of your cart with newspaper or a pizza box. You can also wrap food scraps in newspaper or a cereal box before placing them in your green cart to help prevent them from freezing to your cart. Placing your cart in a sunny location where it can harness the sun's heat energy can also help the freezing factor.

As always, remember that biodegradable plastic bags are NOT accepted in green carts. Please use paper alternatives to these plastic products to ensure collection. Newspaper, flyers, cereal boxes, paper bags, etc. all make great alternatives to biodegradable plastic bags.

Garbage bags cannot be stored in your green cart. Please ensure they are placed in a separate container or set beside your green cart to ensure collection.